



Horizon House 2019 Annual Report

PROVIDING **HELP**

INSPIRING **HOPE**

FINDING **HOME**

Letter of Thanks

To all who supported our neighbors,

As we begin this new year, we reflected on the positive impact our programs and services provided to the most vulnerable members of our community. The first being that we served another record-breaking number of individuals in 2019.

Last year, Horizon House served 5,789 unduplicated neighbors representing a 17% increase year over year. In looking back over the years, we have experienced a 72% increase in number of neighbors served in just four years. As we begin 2020, the demand continues to increase as we served 30% more individuals in January 2020 than January 2019.

Here are a few of our highlights from 2019:

- We successfully executed the final year of our Strategic Plan. The board is extremely proud of the actions we have taken over the past three years and has decided to continue with the same four goals in 2020.
- Our 5,789 neighbors visited the facility nearly 56,000 times, an increase of 14% over 2018.
- Our employment program, Reaching for Independence and Self-Sufficiency through Employment (R.I.S.E.), helped neighbors secure 102 jobs, a slight decrease from 2018. With more proactive and intentional focus on securing the best job, the hourly rates range from \$7.25 up to \$25.00, with the median pay at \$11 per hour, a 10% increase over 2018. This is critically important given the living wage in Indianapolis for one adult is \$11.37 per hour. Our employment coordinator was selected to participate in the Skillful Indiana Governor's Coaching Corp.
- In conjunction with the Continuum of Care (CoC) initiatives, Horizon House collaborated with Homeless Initiative Program (HIP) to launch a Coordinated Outreach Pilot dedicated to the downtown mile square. The initial results of this pilot prove that having a geographically dedicated outreach team resulted in more engagement and 2300 encounters with neighbors, a 40% increase YTY. The CoC will continue to monitor the results to determine how / when to expand geographical outreach teams citywide.
- We began partnering with We Bloom to host a Recovery Café Indy at Horizon House. In July, we opened the first Recovery Café in the state of Indiana. The Café welcomes any individual dealing with recovery of homelessness, mental health or addiction. The model for the café is peer-to-peer recovery and is member based. We host the Recovery Café every Wednesday afternoon and Saturday mornings. Due to the demand, we will soon be offering another session on Sunday afternoons.
- We celebrated the one-year anniversary of our Housing Program. Since the program inception in April 2018, we have helped 120 households (189 individuals) secure permanent supportive housing with a 98% retention rate.

Letter of Thanks

- In September 2019, CHIP awarded Horizon House's Housing Program staff the Service Provider Champion Award. It was an honor for our program to be recognized with this award.

We continue to provide HELP, inspire HOPE, and find HOME for our neighbors. 2019 was an incredible year and we could not have done it without you. We hope that you will celebrate with us as you review the annual report and see the improvements you've made in the lives of people in our community.

We cannot thank you enough and invite you to keep supporting this work as the need continues to grow.



Scott Sladek
Board President



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Executive Director

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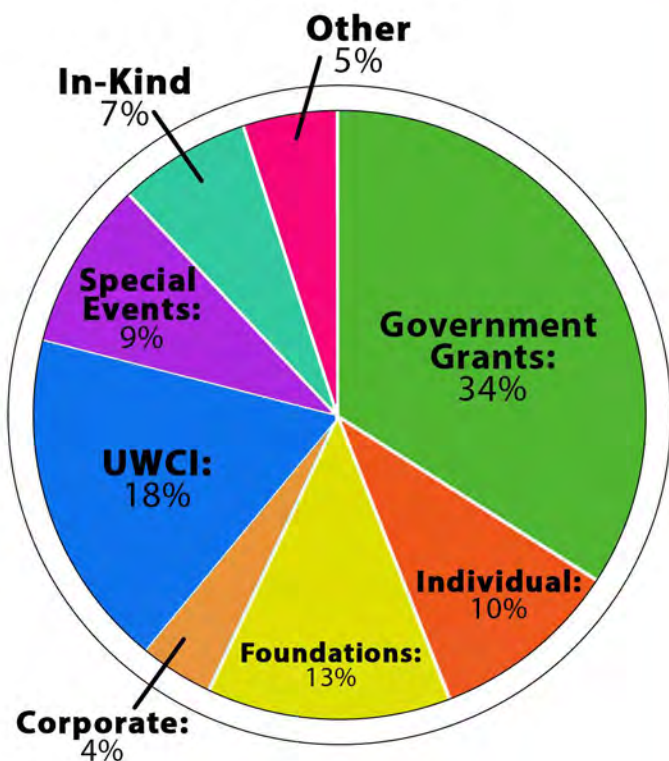
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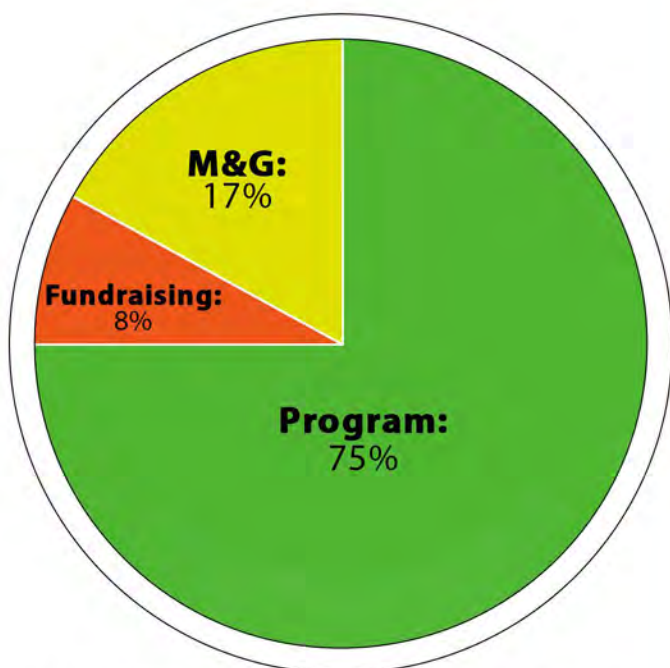
Boyd Zoccola

2019 Financial Statement

Revenue*:
\$1,609,905



Expenses*:
\$2,321,066.65



** This financial information is unaudited*

2019 Community Partner of the Year:

Eli Lilly & Company

Eli Lilly staff members volunteered a grand total of 458 hours in 2019.



2019 Volunteer of the Year: Joanne Miller

Joanne volunteered with Horizon House for 144 hours in 2019.



HELP HOPE AND HOME IN NUMBERS

CALENDAR YEAR 2019



BASIC SERVICES



8,338
SHOWERS

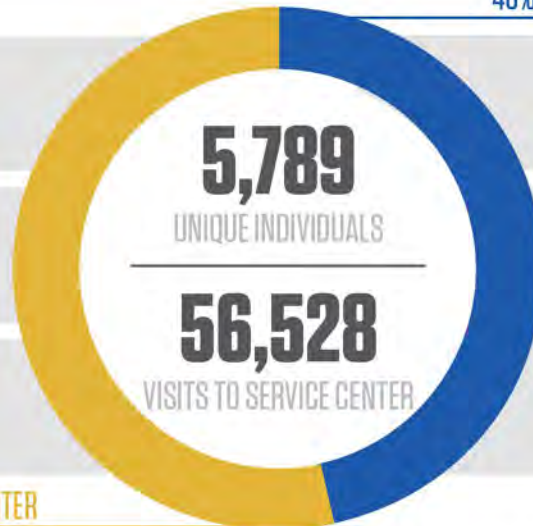


2,344
CLOTHING REQUESTS FILLED



2,461
LOADS OF LAUNDRY

42% NEW TO SERVICE CENTER



48% CURRENTLY ENROLLED

5,515
ACCESS TO MAIL



5,515
NUTRITIOUS MEALS



5,515
ACCESS TO TELEPHONES



Services provided to all visitors.

CASE MANAGEMENT / OUTREACH

9,122



HOURS OF CASE MANAGEMENT +58.9%

1,513 HOURS OF STREET OUTREACH +22.7%

2,300 OUTREACH ENCOUNTERS +38.6%

490 REFERRALS TO RAPID RESPONSE TEAM +38.6%



2,995

BUS PASSES PROVIDED FOR TRANSPORTATION

JOBS / HOUSING

103 JOBS SECURED

With 629 individuals accessing the Employment Lab for job search.

AVERAGE WAGE = \$11 PER HOUR

34%
ABOVE MINIMUM
WAGE



132

HOUSEHOLDS PERMANENTLY HOUSED +10%

181 INDIVIDUALS HOUSED

Job loss is the #1 reason for homelessness.

2019 Demographics

Total neighbors served: 5,789

AGE

0-5	152	2%
6-12	263	4%
13-17	183	3%
18-24	408	7%
25-34	1,006	18%
35-44	1,105	19%
45-54	1,294	22%
55-61	816	14%
62+	365	6%
Not Disclosed	197	5%

GENDER

Female	1,759	30%
Male	3,833	66%
Non-Binary	19	1%
Not Disclosed	178	3%

RACE:

Black or African American	2,834	50%
White	2,333	40%
Multi-Racial	128	2%
Other	71	1%
Not Disclosed	423	7%

ETHNICITY:

Hispanic/Latino	216	4%
Non-Hispanic/Latino	5,060	87%
Not Disclosed	513	9%

Hope Is On The Horizon Breakfast

The 2019 Hope is on the Horizon Breakfast was hosted at Bankers Life Fieldhouse and raised nearly \$150,000 for our mission.



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United Way of Central Indiana
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Wildflowers Salon

OUR MISSION:

Horizon House is a full-service agency that connects our homeless neighbors with integrated, comprehensive services. We provide a safe place and basic services for our neighbors experiencing homelessness—serving them with dignity and respect, as they take steps toward a more stable life.

OUR VISION:

Horizon House will serve as Central Indiana's champion and trusted leader for supporting homeless neighbors to achieve long-term self-sufficiency.



2019 In - Kind Donors

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Frazee, Mike & Carol
Frazee, Ronald
Full Beauty Brands
Gambaccini, Jeff
Gamma Phi Delta
Sorority Inc. Gamma
Chapter
Garrison, Janet
Garro, John
Geico
Giddens, Phillip & Denise
Goggans, Otis & Dr. Louise
Gooding, Lori
Green, Sarah
Gremlin, John

Grose, Ron
Grundy, Daniel
Hacker, Paul
Hall, Meagan
Hampton, Mary
Hardy, Rachel
Hart, Cindy
Hattery, Barb
Helbing, Jane
Hensley, Elise
Hill, Christina
Hoffmann, David
Holaday, Kent
Holmes, Dennis
Holton, William & Sherry
HOOP, Inc.
Hubbard, Karen
Huffman, Barb
Hughes, Dion
Hunsinger, Zach
Huntley Rodgers, Blaire
Hurdle, Matt & Juli
Hutson, Davida
I Support the Girls
Indian Creek Christian Church
Indiano, Jane
Inskeep, Kenneth & Krisztina
Inui, Dr. Thomas & Nancy
Isaak, Kim
Ivaldi, Abigail
Iwamoto, Melissa
Iwamoto, Thomas & Joyce
J.P. Morgan Chase
Jacobs, Burns, Orlove
& Hernandez
James Perkins, Ashley
Jarvis, Shelly
Johnson, Dorothy
Johnson, Scott & Kathi
Jones, Gerry
Jones, John
Jones, Patrice
Joy's House
Kehoe, Laura
Keltner, Inc.
Kennedy, Adrienne
Kerr, Steven
Killion, Mark & Heather
Klipsch, Ann
Knights of Columbus
Kowalski, Rega
Krasnican, Ed & Jackie
Krug, Dirk & Kattie
Ladies of the Golden Circle
Laesch, Cory
Laramore, Jon & Janet McCabe
Larrinua, Ignacio & Mary Wolf
Leap, Kim
Lehrman, Ron & Marcia
Lewis, Austin
Living Streams
Community Church
Lomax, Thelma
Loudermilk, Blake
Luhigo, Marcie
Lutheran Child & Family Services
Lyon Glass Block
Mandelbaum, Art
Mandelbaum, Dr. David & Anna
Manes, Tammy
Manning, Debra
Marsh, Stephen & Peggy Ward
Martin, Kimberly
Martz, Jamie
Mason, Brenda
Matta, Barbara

Maxey, Barbara
Mcdade, Shanika
McGriff, Ronald & Lori
Mears, Loren & Christine
Menslage, Michael
Merchants Bank of Indiana
Meyers, Richard
Miller, Joanne
Mira Vista Diagnostics
Moeller, Judith
Montgomery, Sue
Moore, Dawn
Moore, Linda
Moore, Rebecca
Mooreland, Chris
Mr. Beverson
Mr. Indiana Leather INL, LLC
Mumford, Lewis
Murphy, Bill
NADA
Noll, John
Northview Church
Northwest Radiology
Oestreich, Thomas
Ohlemiller, Robert
One Click Ventures
Orschell, Mindy
Owen, Robert & Nancy
Penn, Charles
Perkins, Ashley James
Perkins, Vicki
Petroni, Marcia
Petruzzi, Darrian
Pettigrew, Corey
Pettigrew, Laura
Phillips, Gloria
Phoenix International Publications
Pierce, Ron
Pittman-Barrett Crites, Jessica
Porter, James & Carole
Pottenger, Hope
Priest, Birgit
Progressive Spiritualist Church
Project Purse Indianapolis
Ragon, Ronda
Rains-Holmes, Debbi
Ray, Andrew & Catherine
Reed, Steven & Terri
Reese, Aaron & Robin
Reiff, Ralph & Brenda
Reiner, Art & Toni
Rhema Church of the Living God
Rhodes, Theresa
Riddick, Joshua
Riegsecker, Steve & Andrea
Riser, Donald
Robison, Cat
Robison, Patrick
Rodgers, Blaire Huntley
Roska-Hayes, Tammy
Ross, Sandra
Salesforce
Salupo, Nicholas

Salyers, Stacy
Samples, Kevin & Deb
Sampson, LeAnne
Scale Computing
Schahet Hotels
Scheller, Maureen
Schenkel, Scott &
Kelly Lavengood Schenkel
Schofield, Sabra
Schuman, Victoria
Second Helpings
Second Presbyterian Church
Sexton, Jeff
Shelley, Heather
Short, John
Simon, Daniel
Simon, Jennifer
Slaughter, Joe & Sandy
Smeltzer, John
Smith, Delores
Smith, Jeff & Loretta
Sorenson, Kjeld
South District AME Church
Spirit of Life Church
Spohr, Scotty
Sports Fanatics
Stewart, Mary
Strickling, Vera
Stroud, Drew & Tori Moss
Sweet Valley Ice Cream
TCC Gives
The Church of Jesus Christ
of Latter Day Saints
The Silver Owl
Tri-Kappa Sorority
Twedt, Donna
TxTeam Rehab
Tyson, Stacey Williams
USA Track & Field
Vandivier, James & Sharon
Veyette, Deborah
VonHoven, Angie
Walker Information
We Are Family Indy
Wessel, Mike & Brenda
Westfield Presbyterian Church
Williams, Chris
Williams, Emily
Williams, Stephen
Wilson, Virginia
Wincel, Michael & Eve
Winter, Rhonda
Wong, Peng
Wonser, Amy
Wyatt, Mark & Susan and
Thursday Night
Prayer Group
Yoder, Jody
Young, James
Zicarelli, Roberta
Ziegner, David & Barbara
Zobrist, Jayme





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