# From shelter for a day ... to stability for a lifetime.



**2014 Annual Report** 



# Helping neighbors overcome barriers to end their homelessness...

Neighbors share their impressions of Horizon House and how it has directly impacted their lives.

"Homelessness is a situation of really having to swallow your pride to get help. With Horizon House, more than any other organization, you don't need to do that. Everyone makes you feel like you're somebody."

Robert S.

"Horizon House provides great

regain their stability."

Marvin H.

"Everything I needed to get my life

back was here. I am thankful for the

for anyone looking to

"A place like Horizon
House is where people feel
affection and respect during
very difficult times without
discrimination."

Pablo E.

know where I would be."

"To my Case Manager: You helped me a few years back. Now I live on the east-side and I pass the center daily. I wanted you to know that still to this day, I appreciate everything you did for me and my family. I am still utilizing the advice you gave me and trying to stick to a budget, though sometimes it's really hard. Some good news: I have been advancing in my career, going back to school, and have a really good job. I haven't put myself in any situation where I might hit rock bottom. In fact, I recently signed a lease for my first house and got engaged!"

## **Our Mission**

Horizon House is a full-service agency that connects our homeless neighbors with integrated, comprehensive services. We provide a safe place and basic services for our community's homeless—serving them with dignity and respect, as they take steps towards a more stable life.

### **Our Vision**

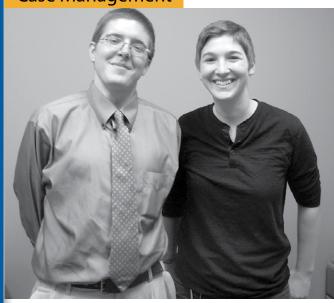
Everyone in the Greater Indianapolis area has a place and a recognized value and is treated with hospitality, respect and dignity. Our community unites to provide everyone access to resources to meet life's critical needs and to empower each individual to reach his or her potential. Our priority is that no individual is homeless.

## **Summary of Programs**

Case
Management
Encounters:
4,544

Basic services address the critical need for personal wellness by meeting an individual's requirements for shelter, nutrition, and hygiene. These services help individuals maintain a sense of dignity, as well as provide a foundation from which to establish long-term goals.

Basic Engagement/ Case Management



Total Individuals Served:

3,361

- We served 23 percent more clients than in 2013 with over 2,000 new clients coming through our doors.
- Subaru of Indiana Automotive, Inc. donated new chairs for our day room. This provided more comfort and hospitality for clients.

Street Outreach Rapid Response Team works to build trusting relationships with neighbors living on the streets, linking them to services and resources that will empower them to end their own homelessness.

Outreach Encounters:

612

#### Street Outreach



- We received a new minivan courtesy of an anonymous donor, Emmis Communications, Ed Martin Honda, and Radio One.
- Professional Blended Street Outreach began with Horizon House's Melissa Burgess as the coordinator of teams and schedules. This includes 19 organizations and over 50 professionally trained workers.

# Individuals Housed:

**70** 

Opportunity Knocks provides neighbors with the chance to pursue their educational and employment goals in an atmosphere that promotes learning and professionalism.

## Neighbors Employed:

85



## Neighbors Completing Job Readiness:

129

- Indy Society of Human Resource Managers conducts an employment workshop every other month to help neighbors with employment questions, building selfconfidence, and networking.
- Woodforest National Bank teaches a monthly financial literacy class to OK students and conducts mock interviews to prepare neighbors for the real thing.

Horizon House recognizes the complex needs of our homeless neighbors. With that in mind, we have forged strong partnerships with agencies offering specialized services.

Agencies with on-site offices are: Eskenazi Health Pedigo, Indiana Legal Services, WorkOne Mobile Unit, and the IMPD Homeless Outreach Team.

New Individuals Served: 2,084

#### **Co-located Services**



 Eskenazi Health Pedigo health center opened with six exam rooms, seven consultation rooms, a lab, and a full staff provided by Eskenazi Health. The health center offers holistic mental and medical care to neighbors. Visits to the Facility: 40,525



## Paul's transformation

Average Indianapolis residents walk and drive over bridges every day, oftentimes not wondering if someone's home is right beneath their feet. Metaphorically and physically, Horizon House seeks out and serves the people who day by day go unnoticed by the general public. One of these individuals is named Paul, who lived under a bridge in downtown Indianapolis. Paul lost his job 20 years ago and had been homeless ever since.

Melissa Burgess, our Street Outreach Rapid Response Team (SORRT) Coordinator, knew Paul for many years and was constantly trying to gain his trust and engage him in services, but he continued to refuse for his own reasons.

In January, Paul's life took a drastic change. While living outside in sub-zero temperatures, Paul developed frostbite on his feet. Paul rarely sought medical treatment because most of his ailments healed in time, and he thought this frostbite would do the same. Unfortunately, that was not the case. The frostbite continued to progress until his feet turned black resulting in gangrene. Melissa knew about his situation and his feelings towards seeking medical assistance, so she continued to check on him in the bitter cold. On one of these days, Melissa found him curled under just a single blanket and covered with a sheet of ice. She then rushed him to the hospital for treatment.

Unfortunately, Paul had to undergo surgery to amputate toes on both feet. After his surgery, he was sent to a rehabilitation center to learn how to walk again. Melissa continued to engage Paul and propose housing opportunities for him. This time Paul was eager to access resources to better his quality of life.

After 20 years of calling the streets his home, he is now housed! Melissa continues to check on Paul, but she does so in the warmth of his new apartment instead of beneath a cold bridge. In addition, Paul now comes to Horizon House to seek medical assistance from the Eskenazi Health Pedigo health center. Paul has gone through a complete transformation to a whole different life—one filled with hope and trust.

## 2014 Community Partner Award:



Each year, a community organization that has made significant contributions in helping Horizon House to fulfill its mission is honored. In 2014, Horizon House was pleased to present The Dwelling Place with the Community Partner Award in recognition of a very engaged group that has demonstrated true leadership, commitment, and passion for serving our homeless neighbors.

The Dwelling Place began working with Horizon House in 2013 and has contributed to our mission in insurmountable ways. In 2014, The Dwelling Place coordinated many events and services for our clients throughout the year, including a Thanksgiving Breakfast, meals during emergency shelter nights, and donation drives that brought in 200 backpacks, 250 pairs of women's underwear, 500 pairs of men's underwear, and 420 pairs of thermal socks. They also helped organize our Donation Center, serve meals, and make Survival Kits for our Outreach Team.

Horizon House is honored to collaborate with this group to help meet the needs of our neighbors in Indianapolis. It has truly been a pleasure to work with a group that is so dedicated to helping improve our community. We are very impressed with their commitment and passion to help neighbors improve their lives.



## 2014 Meador Volunteer Award: Dawn Moore

Horizon House is honored to present the 2014 Meador Volunteer Award to Dawn Moore. Dawn is a very kind and compassionate individual. She dedicated over 170 hours of her time to volunteer at Horizon House and help end homelessness in our community.

Dawn was introduced to Horizon House through her friend and our Executive Director, Teresa Wessel. Her first volunteer opportunity was serving a Thanksgiving meal with her husband and two nephews. After that experience, she wanted to devote her time to volunteering as often as possible. In 2014, she came in every Friday to assist clients working in our Opportunity Knocks employment lab. She helped clients feel at ease during the stressful process of searching for employment opportunities by guiding them through the process of applications and answering questions. She also came every Wednesday afternoon to help in our Day Room and check in clients for their medical appointments.

Volunteers like Dawn are irreplaceable and crucial for Horizon House to continue its mission and vision of helping neighbors to end their homelessness. It has truly been an honor for our staff to work with Dawn to create better lives for our neighbors.



The 10th annual Tackling Homelessness was held at the Colts Training Facility. Ten years ago Josh and Marcella Williams decided they could do more to help our neighbors by creating an event to increase awareness and raise critical funding for our mission. Josh and Marcella co-hosted last year's event with Joe and Jill Reitz. This event marks a major contribution to our annual funding. It is key to helping our homeless neighbors overcome barriers to end their homelessness. There were 400 attendees at the event and we raised \$160,000 to end homelessness in our community!

## This event would not be possible without the assistance of many individuals, volunteers, and sponsors which include:

Hosts: Joe & Jill Reitz, Josh & Marcella Williams

**Emcee:** Dave Calabro

**Entertainment:** The Hunter Smith Band All the Colts players who gave of their time.

Facility: Indianapolis Colts organization, Scott Davis and staff

**Presenting Sponsor:** Indiana Grand Racing & Casino

**Gold Sponsors:** Herff Jones, The Herbert Simon Family Foundation

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**Dinner Sponsor:** The Lynn C. Tyler Family

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Special Thanks to our In-Kind sponsors!

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Tackling Homelessness Committee and Volunteers Horizon House Board of Directors and Staff

## **Board members**



Buddy Faulkner, President Connection Pointe Christian Church, Community Outreach

### Why I believe in Horizon House

I support and invest in Horizon House because of the holistic care provided for our homeless neighbors. Each staff member serves our neighbors with the respect and dignity they deserve. I am confident that all funds assist Horizon House in creating sustainability for each individual who walks through the door.



Dave Burkert, Vice President Herff Jones, Inc. Senior Vice President

I support Horizon House because there is a huge need in our community to assist homeless neighbors in getting resources. Horizon House fills this need and helps neighbors become self-sufficient.



Chad Amos, Treasurer KPMG Senior Manager

I support Horizon House because of the impact that Horizon House makes on the community and the neighbors. The staff is amazing and is truly dedicated to the cause of the organization.



John Smeltzer, Secretary Taft, Stettinius & Hollister LLP Partner

I believe Horizon House does a great job for homeless neighbors and fills a real need in our community.



Scott Burns, Past President PNC Bank SVP, Credit Manager

Horizon House not only accomplishes its mission in serving our neighbors with dignity and respect, it does so by being a leading agency in the community through advocacy and outreach. This could not be accomplished without the care and compassion of an engaged staff. Our community and our neighbors benefit from their energy, sacrifice and dedication.



Alan Bisler Union Savings Bank Vice President Sales

I believe we are all put here on this earth for a purpose, and the most important purpose is to help those less fortunate than us.



Michael Blinn Hoover Hull Attorney

I support Horizon House because it provides critical services to homeless members of my community in a professional and compassionate manner.



Donna Brown Indiana Public Retirement System Finance Director

I support Horizon House because of the unique services provided to a group of people who are very much in need of them—services provided in a respectful and "no questions asked" way.



Parveen Chand Eskenazi Health COO

I support Horizon House because it is a natural fit with the work we do here at Eskenazi Health. We are here to serve the most vulnerable among us.



Dr. Topper Doehring Franciscan St. Francis Vice President Medical Affairs

Horizon House is Indy's best hope to permanently ending homelessness in our community. With its comprehensive, intensive case management approach, Horizon House truly equips our homeless neighbors with solutions to whatever underlying challenges have caused their homelessness.



Lisa Jones Tucker Realty

I support Horizon House because personally, I want to help the homeless get back on their feet into a more stable environment. Because of Horizon House, many homeless are able to be treated for illnesses, learn a new vocation, take a shower, have a good meal, and begin the journey to support themselves.



David Mandelbaum Franciscan St. Francis Director, Medical Staff Engagement

I believe Horizon House does a great job for the homeless and fills a real need.



Mike Menslage Former Neighbor/Volunteer

I was homeless and Horizon House gave me a life. Once I was housed, I was asked to be on the board, and it is my way to give back to an organization that has given so much to me.



Sharon Reed RCR Technology Director of Administration

I chose to partner with Horizon House because I believe in Hope—a Hope for a better tomorrow, a Hope to end hunger and homelessness, a Hope that my given talents, time, and treasures can make a difference in the life of someone less fortunate.



Dr. Scott Sheehan Eli Lilly & Company Senior Director, Molecular Design & Lead Generation Technologies



Scott Sladek Buckingham Companies Executive Vice President

I partner with Horizon House because they treat each individual with dignity and respect. They help neighbors with all aspects of their life in order to end the person's homelessness for a lifetime. The value they bring to our community is immeasurable.



Loretta Smith Fusion Alliance Business Development Senior Account Manager

Providing the homeless population with shelter is one thing. Providing them a hand up to get them back on their feet is another. Horizon House takes a holistic approach that not only helps our homeless neighbors get back on their feet but also to become a productive citizen.

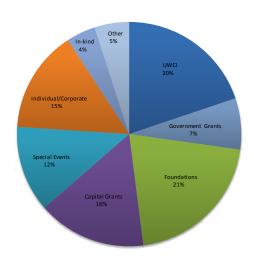


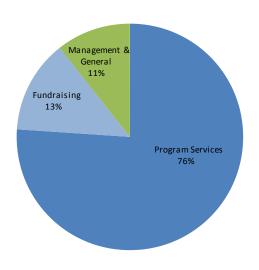
Marcella Williams Homewatch Caregivers Owner

For the past decade I have watched Horizon House work diligently to help our homeless neighbors by providing critical services and resources with respect and dignity. It is and honor to participate in this important work and gratifying to see the positive impact that Horizon House has made for our community.

## **2014 Financials**

2014 Revenue \$1,350,604





2014 Expenses \$1,290,834

## Letter of thanks

2014 was an extremely busy year for Horizon House, and with the support of our partners, donors, and volunteers we were able to make it a huge success. We are so grateful for the individuals and groups who have partnered with us to help improve and advance our organization. Horizon House offers a unique approach to helping homeless individuals by providing comprehensive services to empower them to end the various factors that contribute to their homelessness.

This year, Horizon House served 3,361 individuals. Of these individuals 2,084 were new to our organization; this represented a growth of 23 percent. Overall, this group comprised 40,525 visits to Horizon House. During the 2014 Polar Vortex winter, Homeland Security commissioned Horizon House to be an emergency overflow shelter. On a frigid Sunday afternoon in January, we opened our doors to welcome neighbors to a safe and warm shelter. We provided shelter for five nights in January and hosted 174 individuals, including one family of six, by serving them warm meals and giving them a place to sleep. We know we saved lives by being open in the subzero temperatures, and we are so thankful to be able to fill this role with support from our staff, volunteers, and the community.

In 2014, we were able to expand our services for neighbors through our partnership with Eskenazi Health. Horizon House opened an integrated, holistic health center for homeless neighbors called Eskenazi Health Pedigo. The health center is a unique and progressive model that helps our neighbors with onsite services by treating mental health and medical needs in one location. The newly expanded health center allows staff to provide services to more clients than ever before. John Lozier, the executive director of the National Health Care for the Homeless Council, stated, "People experiencing homelessness are far more likely than others to have both mental health and physical health problems. Integrating primary and behavioral health care, as Eskenazi Health is doing in its expanded Horizon House location, is crucial for resolving these complex situations. Congratulations to Eskenazi Health Pedigo, Horizon House, and Marion County for implementing this best practice in the struggle to end homelessness." We are honored to have the ability to provide services to neighbors that help them with all aspects of their health as they are in the process of regaining housing.

We appreciate the many donors, volunteers, staff, and collaborators that have helped us throughout the year. It has been a pleasure to combine everyone's talents as we work towards ending homelessness and creating better access to resources for our neighbors. We are thankful for the passion and guidance our board of directors has provided us. We value our status as a United Way Community Partner and are grateful for the assistance the United Way provides our organization. Horizon House would like to offer special thanks to our onsite partners who support our mission by providing their specialized services to our neighbors. We are grateful and humbled to have the privilege to be able to serve neighbors in their life-journey by moving from shelter for a day to stability for a lifetime.

Thank you for your support and encouragement to continue our mission.

With great appreciation,

**Teresa Wessel** Executive Director



**Buddy Faulkner** Board President



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169

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12

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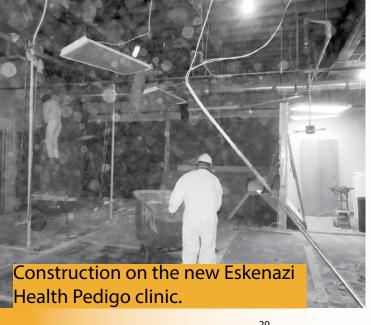
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## 2014 Demographics

#### Gender

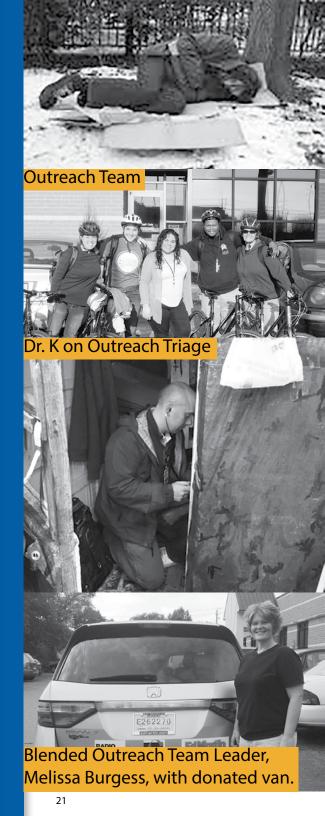
79% male 21% female

#### Race/Ethnicity

49% African American 40% Caucasian 5% Hispanic 4% Bi-racial 1% Asian 1% Other

#### Age

49% Ages 40 to 54 26% Ages 25 to 39 14% Ages 55 to 64 6% Ages 19 to 24 1.5% Ages 5 to 12 1% Ages 13 to 18 1% Ages 65 to 74 1% Ages 0 to 4 .5% Ages 75 to 84



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